



Ensuring HMRC Compliance Made Easy: Insights from Corient's Experience

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Introduction



A client's Project Manager approached Corient with an urgent request to handle company registration and submit NIL EPS (Employer Payment Summary) for the period following the registration. However, Corient encountered a challenge due to the lack of access to payroll software. This case study details how Corient tackled the issue, collaborated with HMRC, and ultimately provided a solution that ensured the client met compliance requirements.

The Problem?

- The client's Project Manager asked Corient to assist with company registration, which was completed.
- After the registration, the client requested Corient to submit NIL EPS for the required period.
- Corient could not fulfill this request initially, as they couldn't access payroll software, making it impossible to submit the EPS.

Corient Solution

- Corient immediately confirmed that EPS could still be submitted and suggested using Basic PAYE Tools, a free payroll



**The best accountants
are the architects of
financial legacies.**

– Laura Anderson



software provided by HMRC, to complete the submissions.

- diately contacted HMRC for guidance on submitting the required EPS without payroll software access.

Challenges Faced

- While attempting to set up the employer in Basic PAYE Tools, Corient encountered technical errors within the software that prevented successful payroll setup.

Overcoming the Challenges

- To resolve the issue, Corient contacted HMRC again and explained the technical difficulties they were having with the software setup.
- HMRC's advisor provided clear guidance on resolving the errors and successfully set up the employer in Basic PAYE Tools.
- By following the instructions provided, Corient could proceed with the EPS submission.



**Behind every good
business is a great
accountant.**

– Anonymous

Result Achieved

- After successfully setting up the employer in Basic PAYE Tools, Corient submitted the NIL EPS for the client, covering four years.
- This ensured full compliance with HMRC regulations and fulfilled the client's requirements for payroll reporting.

Conclusion

This case study showcases Corient's ability to manage and resolve unexpected challenges. Despite initial software access issues and technical errors, Corient worked closely with HMRC to find a solution using Basic PAYE Tools. By completing the employer setup and submitting the EPS for four years, Corient ensured the client's compliance with HMRC requirements. This demonstrates Corient's expertise in navigating complex situations and delivering timely, efficient solutions that strengthen client relationships and meet compliance obligations.



**The road to success and the road to failure
are almost exactly the same.**

– Colin R. Davis

